

Cookie Policy

Nurel Technologies (OPC) Private Limited · nureltech.com and WFMPPro

Last updated: 2026-10-15 Version: 1.0

Effective date: 15 October 2026 Last updated: 15 October 2026

Key Terms

Definitions. In this Cookie Policy, the following terms have the meanings set out below.

"You" and "your" refer to any Visitor or User.

Hide definitions



Term	Meaning
Consent	A free, specific, informed, unconditional and unambiguous indication of a person's agreement to the Processing of their Personal Data for a specified purpose, given by a clear affirmative action.
Cookie Policy	This Cookie Policy.
Cookies	Small text files and similar technologies (such as pixels, local storage and software development kits) that are placed on or read from a device when a person visits the Website or uses the Services.
DPDP Act	India's Digital Personal Data Protection Act, 2023 and the rules made under it, each as amended from time to time.
GDPR	Regulation (EU) 2016/679 (the General Data Protection Regulation) and, where applicable, the United Kingdom General Data Protection Regulation and the UK Data Protection Act 2018.
Nurel	NUREL TECHNOLOGIES (OPC) PRIVATE LIMITED, a one person company incorporated under the Companies Act, 2013, with corporate identity number U62012GJ2026OPC183458 and its registered office at 401 Satatya Syril, S.G. Highway, Nr. Vodafone Tower, Gota, Daskroi, Ahmedabad – 382481, Gujarat, India, together with its successors and permitted assigns. References to "we", "us" and "our" are to Nurel.
Personal Data	Any information relating to an identified or identifiable natural person, including "personal data" as defined in the DPDP Act and the GDPR and "personal information" as defined in applicable United States state privacy laws.
Privacy Policy	Nurel's privacy policy, published at nureltech.com/legal/privacy (/legal/privacy).
Processing	Any operation performed on Personal Data, whether or not by automated means, including collection, recording, organisation, structuring, storage, adaptation, retrieval, use, alignment, combination, indexing, sharing, disclosure, restriction, erasure or destruction. "Process" and "Processed" are construed accordingly.

Term	Meaning
Services	The WFMPPro software platform and related services that Nurel provides to its Customers.
User	An individual who uses the Services under a customer's account.
Visitor	Any person who accesses or uses the Website.
Website	nureltech.com and its sub-domains, other than the Services themselves.
WFMPPro	Nurel's cloud-based workforce management software platform, including its forecasting, scheduling, intraday management, schedule adherence, time-off, performance management and training modules and its conversational assistant.

Interpretation. In this Cookie Policy, unless the context requires otherwise:

(a) "Including" and similar expressions mean including without limitation.

(b) Words in the singular include the plural and vice versa.

© References to other Nurel documents and policies are to those documents as updated from time to time.

1. About This Policy

This Cookie Policy explains how NUREL TECHNOLOGIES (OPC) PRIVATE LIMITED ("Nurel", "we", "us") uses Cookies on the Website and in the Services, and how you can control them. It should be read together with our Privacy Policy at nureltech.com/legal/privacy (/legal/privacy).

2. What Cookies Are

Cookies are small text files stored on your device when you visit a website. They help the website work, remember your choices and, if you allow it, help us understand how the website is used. Some Cookies are set by us ("first-party"); others are set by service providers we use ("third-party"). Some last only for your visit ("session"); others remain until they expire or you delete them ("persistent").

3. How We Use Cookies

Category	Purpose	Default
Strictly necessary	Make the Website and Services work securely: page loading, security, load balancing, form protection, remembering your cookie choices, and keeping you signed in to WFMPro.	Always on (cannot be switched off)
Analytics	Help us understand how Visitors use the Website (for example, which pages are visited), using aggregated information, so we can improve it. Our analytics tools do not set Cookies (see section 4).	Off until you consent

We do not use Cookies in the WFMPro Services for advertising. Only strictly necessary Cookies are used inside the Services.

4. Cookies We Use

Name	Provider	Category	Purpose	Duration
nurel_consent	Nurel (first-party)	Strictly necessary	Stores your cookie choices and the policy version you agreed to	12 months
theme (local storage)	Nurel (first-party)	Strictly necessary	Remembers the light or dark display setting you chose; stored only when you use the display toggle	Until you clear it

Analytics without Cookies. If you accept the Analytics category, we use Vercel Web Analytics and Vercel Speed Insights to measure visits and page performance. These tools do not set Cookies or store identifiers on your device, and they are not loaded at all unless you accept.

5. Your Choices

- **Cookie banner.** When you first visit the Website, you can accept all, reject all non-essential, or choose Cookies by category. Rejecting is as easy as accepting.
- **Change your mind at any time.** Use the "Cookie settings" link in the Website footer to update or withdraw your Consent. Withdrawing Consent does not affect processing already carried out.
- **Browser settings.** You can block or delete Cookies in your browser settings. Blocking strictly necessary Cookies may stop the Website or Services from working properly.
- **Global Privacy Control.** If your browser sends a Global Privacy Control signal, we treat it as a request to reject all non-essential Cookies and record that choice without showing the cookie banner.

6. How Long We Keep Your Choices

We store your Cookie choices for 12 months. We will ask you again after that period, or sooner if we make a significant change to the Cookies we use.

7. Personal Data

Some Cookies collect information that may be Personal Data, such as an online identifier or IP address. We handle it in line with our Privacy Policy, which also explains your rights and how to contact our Grievance Officer.

8. Changes to This Policy

We may update this Cookie Policy when our use of Cookies changes. The "Last updated" date shows when it was last revised.

9. Contact Us

Questions about Cookies: info@nureltech.com (mailto:info@nureltech.com) · NUREL TECHNOLOGIES (OPC) PRIVATE LIMITED, 401 Satatya Syril, S.G. Highway, Nr. Vodafone Tower, Gota, Daskroi, Ahmedabad – 382481, Gujarat, India.

Release notes

Version 1.0 2026-10-15

- First published version.